CONSUMER CONTACTS

Kansas Corporation Commission Office of Public Affairs and Consumer Protection

The KCC Office of Public Affairs and Consumer Protection (PACP) assists Kansas utility customers when they have questions or need help in resolving a service or billing issue with a regulated utility. In addition, the staff provides information about assistance programs and encourages community involvement and input through public hearings and comment sessions on matters important to Kansans.

Our office is open from 8 a.m. to 5 p.m., Monday through Friday.



(800) 662-0027 or (785) 271-3140



public.affairs@kcc.ks.gov

Citizens' Utility Ratepayer Board

The Citizens' Utility Ratepayer Board (CURB) is an independent state agency created to advocate for and protect the interests of residential and small commercial utility ratepayers before the Kansas Corporation Commission and the Kansas Legislature.

CURB staff can be reached from 8 a.m. to 5 p.m., Monday through Friday.



(785) 271-3200



ecurb@curb.kansas.gov

KCC regulated natural gas and electric utilities

The KCC recommends consumers first contact their utility when questions or issues arise. If you are not satisfied with the resolution, please feel free to call the KCC for further assistance.

 Atmos Energy
 1-888-286-6700

 Black Hills Energy
 1-888-890-5554

 Liberty - Empire
 1-800-639-0077

 Kansas Gas Service
 1-800-794-4780

Evergy 1-800-383-1183

Southern Pioneer 1-800-670-4381